

Frequently Asked Questions

Who are your instructors?

Our instructors are a great mix of overseas and local staff. Frequently coming from the US, Canada, Australia, New Zealand, the UK and local Cantonese speakers from Hong Kong, they are experienced professionals in Outdoor Education and have experience working with youths.

What is your instructor to student ratios?

Our ratios are 1:8 for land activities and 1:6 for water based activities and biking.

Is it safe?

Safety always comes first. All our instructors are first aid trained and carry an extensive first aid kit and mobile phones. We have site and activity risk assessments, staff training, and emergency evacuation plans for all our programs and sites.

What language are the camps conducted in?

Camps are conducted in English. For those who feel that their English may not be proficient, don't worry! Instructions are clearly demonstrated so everyone can participate safely and comfortably. Many of our staff are bilingual, with English, Cantonese and Mandarin.

Are lunch and meals included?

Yes. Packed lunches (for all programs) will typically be a choice of sandwiches, a piece of fruit, and a snack such as a muffin. On the Wilderness camps breakfasts include cereal with milk, fruit juice, fresh fruit, yoghurt, eggs and ham, hash browns and toast with butter and jam. Dinner will be a hot meal either on site or in a local restaurant (within walking distance). Food will be a nice mixture of eastern and western dishes.

What happens in case of an emergency or illness during camp?

Dragonfly instructors will treat first aid injuries and minor illnesses. In the case of emergencies, emergency services will be utilized and you will be notified immediately with incident details.

Is insurance included?

Medical and accident insurance is included and covers outside treatment. Medical and accident coverage limits are HKD \$20,000, and \$100,000 in the event of accidental death, permanent and partial disablement.

Do you have bad weather plans?

Full weather checks are taken prior to camp and indoor activities and contingency plans are incorporated into our programs. If on the day of camp weather warnings before 7h30 a.m. are Amber/ Red or Black rain warning or Typhoon 3 or above, all camps will be considered cancelled and rescheduled. If there is a warning during the course of camp, all participants will be moved indoors immediately to a secure facility.

Is there a refund policy?

50% refund if participant withdraws before June 15th; no refund after June 15th.

What type of clothing will I need?

For general land activities we would like your child to wear trainers, with shorts and t shirt or comfortable sport trousers.

For day camps we would like you to bring a 2 strap back pack big enough to fit the following;

- 1 litre reusable water bottle
- Sun cream
- Rain jacket
- Hat or cap and sunglasses
- Mosquito repellent
- Camera

If you are coming on a day that has water activities or beach time, you will need to bring the additional;

- Swimsuit
- Change of clothes
- Towel
- Pair of old trainers or gym shoes that can get wet

Three Day Wilderness Course

- Everything above
- Two shorts, one pants
- Headlamp
- Large backpack or case
- Personal toiletries
- Two pairs of socks and underwear

For more FAQ's, please see our website and Summer Courses



Outdoor Adventure Based Learning for Youth and Adults

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